

# DRIVER ALERT

**FRESNO AREA EXPRESS**

**08103**

DATE: February 12, 2003

TO: All Bus Operators

FROM: DEANS. HUSS, Provisional Operations Manager t) –

**SUBJECT: RADIO STATIONS FOR 99 SERIES BUSES**

In 1999, *FAX* purchased ten '99 series buses installed with AM/FM radio and cassette players. The idea behind the installation of radios on our buses was to provide a more enjoyable ride for our *FAX* patrons while listening to music. Upon the buses going into service, the department left it to the discretion of the bus operator to select the radio station.

Recently, the department has received complaints regarding the radio stations and the type of music that is being aired. The complainants most common comment is that the music has profanity and suggestive lyrics and that the volume is set at an unacceptable level.

*FAX* has a commitment to the community and to the *FAX* patron, to provide a safe and comfortable ride in a pleasant and friendly atmosphere.

With that in mind, effective immediately, the type of music aired on the '99 series buses will be limited to light jazz or symphony-type music. Recommended stations for this type of music are: 96.7FM Light Jazz and 89.3 Valley Public Radio.

Operators are reminded that the music is for the passenger's pleasure and enjoyment and that the volume should be adjusted accordingly.

In addition, any personal cassette that an operator wishes to play must be approved by the Operations Manager, prior to use.

Your cooperation in this matter will be greatly appreciated. Please feel free to discuss this with any supervisor, if clarification is needed.

DSH:mr108/03  
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